

USER GROUP SESSION SUMMARY

*Finding Success with 3rd Party
Integrations*

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OVERVIEW:

This User Group session focused on successful 3rd party integration launches between an employer's benefit provider and their UKG system. Presented in partnership with Aflac, Kevin McFadden and Dane Knowles shared several factors and best practices that employers should keep in mind to successfully navigate integrations, maximize their investment, and drive growth. With a successful integration, organizations can create efficiencies, automate tasks, improve accuracies, increase adoption, and gain access to new features and functionalities.

FACTORS TO CONSIDER BEFORE LAUNCHING INTEGRATIONS:

Regardless of the carrier/provider, the Aflac experts shared four key areas that should be asked to the provider and completed prior to integration.

1. Compatibility Assessment
2. Security and Compliance
3. Scalability
4. Cost Analysis

BEST PRACTICES FOR INTEGRATION LAUNCHES:

There are recommended best practices to launch a successful integration, lower the chance of errors and increase adoption and efficiencies across the organization.

1. Clear Communication & Stakeholder Alignment
2. Thorough Testing & Quality Assurance
3. Training & Support for Employees
4. Monitoring & Continuous Improvement



AFLAC PRESENTERS



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USER GROUP:

If you're interested in participating in our next User Group session, join our LinkedIn Group "Sability UKG User Group" or reach us at customersuccess@sability.com