

# USER GROUP SESSION SUMMARY

*UTA to WFM: Sability's Blueprint to a Successful Transition*

[www.sability.com](http://www.sability.com)

## OVERVIEW:

This User Group session focused on successfully transitioning from UTA to UKG Pro WFM. Sability's panel outlined the upcoming UTA upgrade and end-of-life timeline, and how organizations can begin planning now to navigate the change effectively.

## SUMMARY:

With UTA support ending in 2028, many organizations are preparing for the move to UKG Pro Workforce Management. This transition introduces new in terminology, configuration, and functionality, allowing organizations to thoughtfully review and redesign for their needs. Using a structured seven-milestone approach, organizations can move to WFM in a way that strengthens integration with UKG Pro, modernizes the user experience, improves scheduling and compliance, and reduces manual effort.

## BEST PRACTICES:

- Plan early to avoid compressed timelines
- Approach WFM as a new implementation and use the time to streamline and modernize processes
- Engage SMEs skilled in both UTA and WFM to translate terminology, rules, and workflows
- Select a rollout strategy—Big Bang or phased—based on organizational complexity and readiness
- Prioritize change management including training, communication, and “day in the life” walkthroughs
- Review dependencies such as clocks, accruals, union rules, pay conditions, and reporting needs
- Leverage WFM's strengths in compliance automation, scheduling and real-time labor insights



## PRESENTERS

### PHIL GRANT

Sability Director, Business Development

### RIC SCHAFFER

Sability Project Manager

### OSWALDO VIELMA

Sability UKG Pro WFM Consultant

### JASON WHITMER

Sability UTA Team Lead

### ERNESTO JORDAN

Sability UKG Pro WFM Consultant

**WATCH THE  
SESSION RECORDING!**

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## USER GROUP:

If you're interested in participating in our next User Group session, join our LinkedIn Group “Sability UKG User Group” or reach us at [customersuccess@sability.com](mailto:customersuccess@sability.com)